Supervisor Development Toolkit

- Coaching Tips
  - Ten Tips for Successful Coaching
  - 5 Tips for Coaching the Seasoned Employee
  - 4 Keys to Coaching Underperforming Employees
- Conflict Resolution Tips
  - Summary of Crucial Conversations: Tools for Talking When the Stakes Are High
  - The Five Steps to Conflict Resolution
  - Conflict Resolution Model
- Finding a Mentor
  - Finding a Mentor
  - A Guide to Help You Find a Mentor
- Human Resources Series for Supervisors and Managers
- Interviewing Tips
  - 30 Behavioral Interview Questions You Should Be Ready to Answer
  - Top Behavior Interview Questions
- Lynda.com Programs
  - Becoming a Good Mentor
  - Building High-Performance Teams
  - Building Trust
  - Change Management
  - Coaching and Developing Employees
  - Decision-Making Fundamentals
  - Delegating Tasks to Your Team
  - Delivering Employee Feedback
  - Embracing Change
  - Having Difficult Conversations
  - Holding Skip-Level Meetings
  - How to Handle Workplace Bullying
  - How to Set Team and Employee Goals
  - Leadership Fundamentals
  - Leadership Insights from Dan Rockwell
  - Leading and Working in Teams
Leading Change
Leading Productive Meetings
Leading with Stories
Management Fundamentals
Management Tips
Managing Diversity
Managing Employee Performance Problems
Managing for Results
Managing Multiple Generations
Managing Team Creativity
Managing Virtual Teams
Motivating and Engaging Employees
Onboarding New Hires
Performance Review Fundamentals
Quick Fixes for Poor Customer Service
Rewarding Employees
Stepping Up to Leadership
Strategic Planning Fundamentals
Thinking Like a Leader
Transition from Manager to Leader

- Professional Development Plans
  - Development Plan
  - I-Plan for Supervisors
  - I-Plan for Employees

- Setting Goals Templates
  - SMART Goals Template
  - 11 Effective Goal Setting Templates for You

- Performance Evaluation Forms for All Employees:
  - http://humanresources.illinois.edu/hr-professionals/resources-and-forms/forms-for-departments.html