



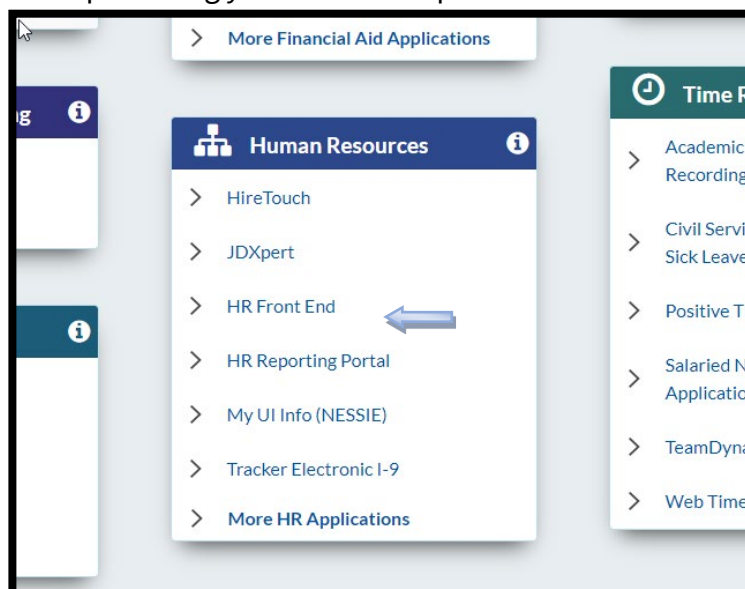
# JDX Supervisor – Approving Workflow Job Aid

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## How to Access the JDXpert System:

1. Open internet browser and go to: [apps.uillinois.edu](https://apps.uillinois.edu)
2. Select [JDXpert](#) (found on the Human Resources ‘card’)
3. Log in to JDXpert using your net ID and password



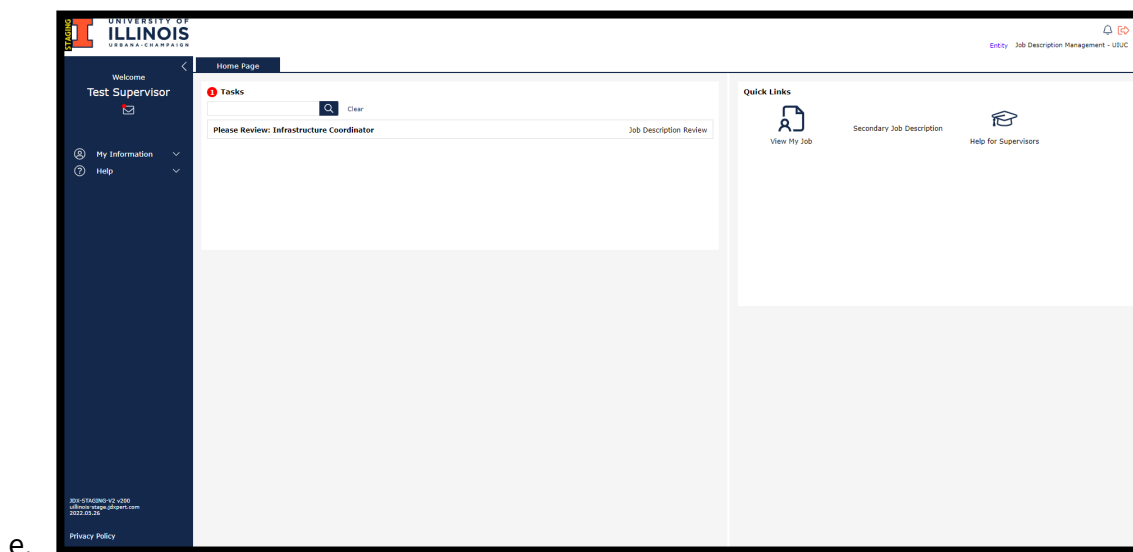
Last Modified: April 28, 2023

## Workflows with Hiring Manager (Supervisor) Approval Stop:

1. The following workflows will require a Hiring Manager (Supervisor or Supervisor proxy) approval stop in JDXpert:
  - a. Job Description Reviews
  - b. Staff Appointment Change Requests
  - c. Staff Vacancy

## JDXpert Homepage Overview:

1. After you log into the system, you will be brought to this home page.
2. The Quick Links Menu and Menu in the left blue column are identical and are two ways to access the same items.
3. Menu Overview:
  - a. **My Information – View My Job:** Once an employee’s Job Description has made it into JDXpert, they can view it using this feature, as well as export their Job Description in different formats.
  - b. **My Information – Secondary Job Description:** If the employee has a secondary job, they can view it here with the same functionality as “View My Job”.
  - c. **Help for Supervisors:** Links to job aids can be found here, particularly guidance on how to access and sign off on a job description.
  - d. **Task List:** This will list all workflows which currently require action by you to progress.



## Accessing the Workflow for Review:

1. **From the Main Homepage, in the middle of the screen, under “Task List”**
  - a. Select the workflow you wish to review.
  - b. For training purposes, this example is a test job titled “Infrastructure Coordinator” in a Staff Vacancy Workflow.
  - c. Double Click on the title to open the workflow.
  - d. NOTE: Having a workflow listed under your Task List indicates you have been listed as the Hiring Manager/Supervisor approval stop and need to review and approve to advance the workflow.



## Reviewing the Workflow Tabs:

**There are multiple tabs in the workflow view. As a supervisor, you only need to review the Job Summary, Duties and Responsibilities, Qualifications and Physical Demands tabs.**

1. **Review the Job Summary Tab:**

Edit Revision Copy of Job Description 'Infrastructure Coordinator - 1009308' [Code: 1009308]

Save and Close Discard Draft Workflows

Spell check Preview Pane Split Screen Form Errors

This Job is in Workflow: Action Required

Infrastructure Coordinator Edit

**Job Information**

Budget

**Job Summary**

Duties & Responsibilities

Qualifications

Physical Demands

Approvals and Comments

**PRIMARY POSITION FUNCTION/SUMMARY**

*With a few sentences, describe the main purpose of the job highlighting the major function that distinguishes it from other roles. Details for specific essential duties should be placed in the Job Responsibility Section.*

Search Library Full Screen

Applications are now being accepted for the Infrastructure Specialist and Senior Infrastructure Specialist positions for Student Affairs Technology at the University of Illinois at Urbana-Champaign.

Student Affairs Technology serves as the IT department for a variety of Student Affairs units on the campus to provide better efficiency, broader support, and operational reliability, as well as create richer employment environment for the IT staff. We are seeking individuals with diverse backgrounds who can help create and foster communities that strive toward our vision. This includes supporting the academic mission of the University by developing environments conducive to student learning and academic success, respecting, appreciating, advocating for the diversity of our student population, and supporting the holistic development of all of our students.

The University of Illinois is an Equal Opportunity, Affirmative Action employer that recruits and hires qualified candidates without regard to race, color, religion, sex, sexual orientation, gender identity, age, national origin, disability or veteran status. For more information, visit <http://go.illinois.edu/EOO>.

Previous Next Save

- Review the Job Summary Tab and make any changes you deem necessary on this tab.**
- Click ‘Save’ to save the information entered.**
- Click ‘Previous’ to move back to the Budget Tab if you wish.**
- Click on Next to move to ‘Duties/Responsibilities’.**

## 2. Review the Duties and Responsibilities Tab:

Edit Revision Copy of Job Description 'Infrastructure Coordinator - 1009308' [Code: 1009308]

Save and Close Discard Draft Workflows

Spell check Preview Pane Split Screen Form Errors

This Job is in Workflow: Action Required

Infrastructure Coordinator Edit

**Job Information**

Budget

Job Summary

**Duties & Responsibilities**

Qualifications

Physical Demands

Approvals and Comments

**Duties and Responsibilities** Total Percentage: 100%

Add Delete Row Move Up Move Down Paste List Content Search

*Duties are listed in order of greatest importance. Other responsibilities may be assigned.*

	% TIME
<ul style="list-style-type: none"> <li>Hardware and System Software: Serve as technology consultant and innovator for Student Services staff and departments Install and configure workstations, servers, and mobile devices Maintain patching, security, and other endpoint management of workstations and servers Maintain critical administrative infrastructure, including file, print, web, database servers, and specialized vendor applications Implement migration plans for major software version upgrades and replace outdated technologies with new and current technologies</li> </ul>	40
<ul style="list-style-type: none"> <li>Support: Provide assistance to help desk operations by providing application and desktop support to customers Document policies and procedures as necessary Support unit needs using campus resources such as telephony and email Work within defined policies and procedures to solve user or system problems, including those that require solutions with originality and/or ingenuity Identify problems to be solved, and escalates appropriately</li> </ul>	40
<ul style="list-style-type: none"> <li>Security: Implement system and data security best practices</li> </ul>	10
<ul style="list-style-type: none"> <li>Application Administration: Participate and support software development projects, from conception through testing, implementation, and documentation</li> </ul>	5
<ul style="list-style-type: none"> <li>Other Duties: Assume appropriate related additional duties to further the mission of the unit Complete assigned individual projects with durations of 2-6 months Complete most work with limited supervision, appropriately judging when to seek assistance or guidance from subject experts or management</li> </ul>	5

Add New Row Manage Rows

Previous Next Save

- a. **Review the Duties and Responsibilities Tab and make any changes you deem necessary on this tab.**
- b. **Click ‘Save’ to save** the information entered.
- c. **Click ‘Previous’** to move back to the ‘Job Summary’ Tab if you wish.
- d. **Click on ‘Next’ to move to ‘Qualifications’.**

### 3. Review the Qualifications Tab:

The screenshot shows the 'Qualifications' tab for a job description titled 'Infrastructure Coordinator - 1009308' with code '1009308'. The interface includes a top navigation bar with 'Save and Close', 'Discard Draft', and 'Workflows' buttons. A green banner indicates 'This Job is in Workflow: Action Required'. The left sidebar lists various tabs: Job Information, Budget, Job Summary, Duties & Responsibilities, Qualifications (selected), Physical Demands, Approvals and Comments, and a 'Comments' section. The main content area is titled 'Infrastructure Coordinator' with an 'Edit' toggle. It contains a 'QUALIFICATIONS' section with a note: 'To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.' Below this, there are fields for 'Minimum Qualifications' (Education: 90 semester hours or Associate's degree in Information Technology (IT), IT Management, or a closely related discipline can substitute for one year of experience. 90-120 semester hours or Bachelor's Degree in Information Technology (IT), IT Management, or a closely related discipline can substitute for two years of experience. Experience: N/A), 'Specialty Factors' (a list of requirements including Bachelor's degree in Information Systems, Computer Science, Business or other related fields; Experience with Apple OS and iOS in an enterprise environment; Experience with Linux, Apache, MySQL, PHP (LAMP) servers and services; Experience with digital signage and/or CCTV systems; Experience administering MS SQL Server and IIS web servers; Experience with database, design and maintenance), and 'Preferred Qualifications' (a list of requirements including Bachelor's degree in Information Systems, Computer Science, Business or other related fields; Experience with Apple OS and iOS in an enterprise environment; Experience with Linux, Apache, MySQL, PHP (LAMP) servers and services; Experience with digital signage and/or CCTV systems; Experience administering MS SQL Server and IIS web servers; Experience with database, design and maintenance). At the bottom, there is a 'Knowledge, Skills and Abilities' section with a table for adding rows, including columns for 'Add', 'Delete Row', 'Move Up Row', 'Move Down Row', 'Paste List', and 'Global Search'. The table has two rows: 'test skills' and 'test knowledge', each with a search icon. At the bottom right, there are 'Previous', 'Next', and 'Save' buttons.

- a. **Review the Qualifications Tab and make any changes you deem necessary on this tab.**
- b. **Click on ‘Save’** to save information entered.
- c. **Click on ‘Previous’** to move back to the Duties/Responsibilities Tab if you wish.
- d. **Click on ‘Next’** to move to ‘Physical Demands’.

### 4. Review the Physical Demands/Working Conditions Tab

Edit Revision Copy of Job Description 'Infrastructure Coordinator - 1009308' [Code: 1009308]

Save and Close Discard Draft Workflows

Spell check Preview Pane Split Screen Form Errors

This Job is in Workflow: Action Required

Infrastructure Coordinator Edit

**PHYSICAL DEMANDS/WORKING CONDITIONS**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

**Physical Demands**

Reset to Default Undo

A thorough completion of this section is needed for compliance with legal standards such as the Americans with Disabilities Act. The physical requirements described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

Physical Demand	N/A	Rarely	Occasionally	Frequently	Constantly	Details
Standing	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	4-5 hours per day
Walking	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Stairs	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Sitting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	
Lifting/Carrying	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Pushing/Pulling	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Climbing	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Balancing	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Bending/Stooping	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Kneeling	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Squatting/Crouching	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Crawling	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Reaching	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Grip/Dexterity	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Twisting	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Talking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	

Previous Next Save

- Review the **Physical Demands/Working Conditions** Tab and make any changes you deem necessary on this tab.
- Click on **'Save'** to save information entered.
- Click on **'Previous'** to move back to the 'Qualifications' Tab if you wish.
- This is the last tab requiring your review.

Workflow Action Buttons:

### 1. Workflow Action Buttons:

AB Spell check Preview Pane Split Screen Form Errors ...


This Job is in Workflow: Action Required

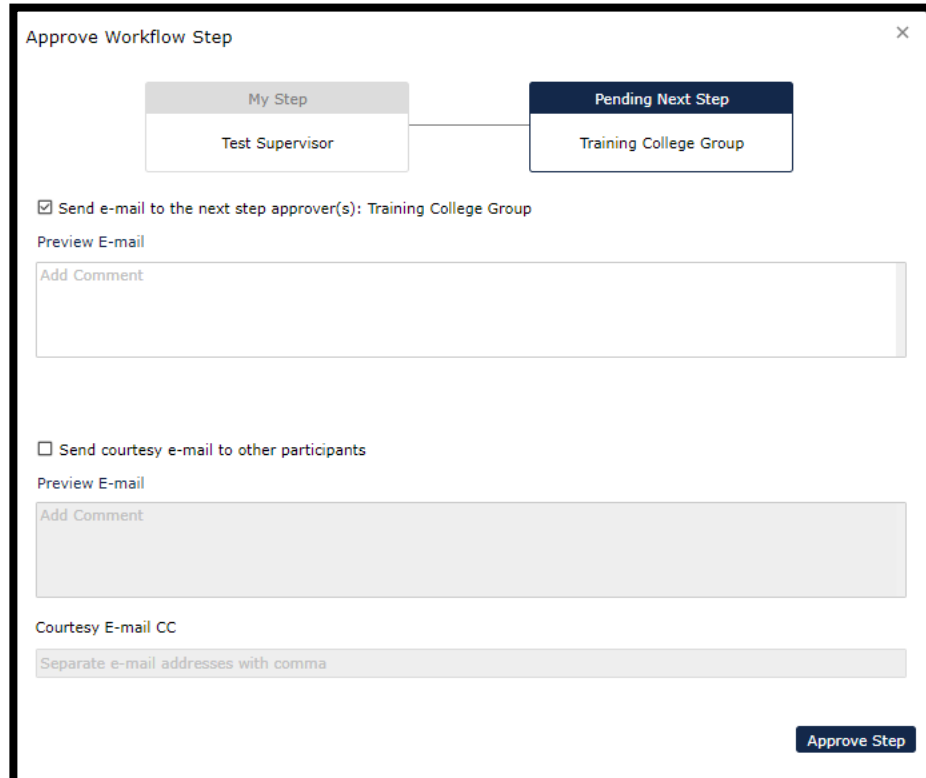
- You can review **Form Errors** by clicking on 'Form Errors' on the top left on the screen. These indicate where you have information missing within the Workflow.
  - Once you have corrected any errors, click on 'Save' and you will get a message: 'Saved OK' Job Description Saved. Click on 'OK'.
  - To close if you are not making any changes, click Form Errors again or the X in the top right corner.

- b. From the **'Preview Pane'** you can download the job description to Word, PDF Format, view it in a popup HTML window or share with others (see icons in Preview Pane, top middle).
  - i. To close, click Preview Pane again or the X in the top right corner.
- c. The **Split Screen** option is available to review your job description with another job description in the Job Library.
  - i. Search for a job using the Search function. Select the job you wish to compare and click **"Select and Close"**.
  - ii. This will show you a split screen of both workflows to view simultaneously.
  - iii. To close, click Split Screen again or the X in the top right corner.
- d. Click on **Discard Draft** to delete the workflow if no longer needed.
- e. Click on **Workflows** and then **Workflow Details** to review the approval steps and add or replace a participant with the same role in any step. See the Job Training Modules for more information.
- f. Select **Compare Jobs** to compare your job with another job in the Job Library that has already been approved.
  - i. Primary Job: The workflow you are currently in and working on.
  - ii. Secondary Job: Select a job to compare your workflow to.
  - iii. Set 'toggle button to 'Only selections with changes to compare your version and previous versions, either in a 'Merged Changes' format or 'Side-By-Side.
  - iv. To close, click on the X in the top right corner.
- g. Click **Show the Workflow Status** to see the approval route stops and add or replace a participant with the same role in any step. See the Job Training Modules for more information.
- h. Click **Show All Comments** -- all comments by any approver at any route stop are available to be viewed on this tab.

## Approving and Rejecting/Returning a Workflow:

### 1. Approving a Workflow

- a. To approve your workflow step, click on the green ‘thumbs up’  icon in the top green Actions column.
- b. A Workflow Approval Step screen will appear where you can see yourself in the “My Step” box and the next approver in the “Pending Next Step” box.



Approve Workflow Step

My Step

Test Supervisor

Pending Next Step

Training College Group

☒ Send e-mail to the next step approver(s): Training College Group

Preview E-mail

Add Comment

☐ Send courtesy e-mail to other participants

Preview E-mail

Add Comment

Courtesy E-mail CC

Separate e-mail addresses with comma


Approve Step

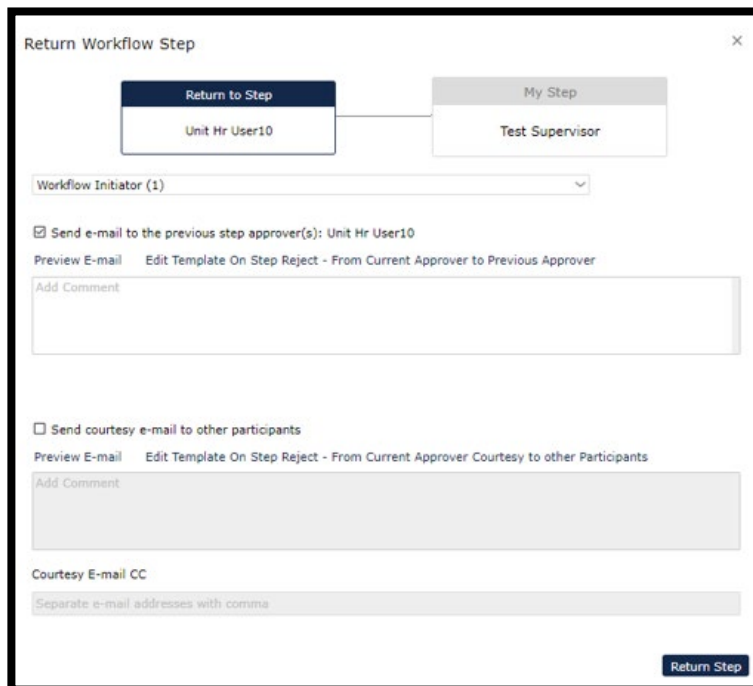
- c. **Send e-mail to the next step approver(s):** is automatically checked to send an email to the next approver in the routing queue.
  - i. Click on Add Comments to add any additional information to the email. These comments will be added to the end of the email template.
  - ii. Click on Preview Email to view the email.
- d. **Send courtesy e-mail to other participants:** will **not** be automatically checked but you can check this box to send an email to all approvers at every route stop to notify them you have approved the workflow.
  - i. Click on Add Comments to add any additional information to the email. These comments will be added to the end of the email template.
  - ii. Click on Preview Email to view the email.



- e. **Courtesy Email CC:** You can add courtesy email participants, separated by a comma, here to be copied on the emails if they are not listed in the approval queue but need to be notified.
- f. **Click ‘Approve Step’.** System will generate email to next level approver. Click ‘OK’ to close the wizard.
  - i. Under Tasks on the main homepage, the approvers in routing queue will have the workflow for review.
  - ii. Once all approvers have approved the workflow, the job description will be reviewed and approved at the Classification stops and an email will be sent back to the Workflow Initiator indicating the workflow has been fully approved.

## 2. Rejecting/Returning a Workflow

- a. To reject/return your workflow step, click on the green ‘thumbs down’  icon in the top green Actions column.
- b. A Return Workflow Step screen will appear where you can see yourself in the “My Step” box and the person you are returning the workflow to in the “Return to Step” box.



Return Workflow Step

Return to Step: Unit Hr User10

My Step: Test Supervisor

Workflow Initiator (1):

☒ Send e-mail to the previous step approver(s): Unit Hr User10

Preview E-mail Edit Template On Step Reject - From Current Approver to Previous Approver

Add Comment

☐ Send courtesy e-mail to other participants

Preview E-mail Edit Template On Step Reject - From Current Approver Courtesy to other Participants

Add Comment

Courtesy E-mail CC

Separate e-mail addresses with comma

Return Step

- c. In the dropdown list, you can select which approver you wish to send the workflow back to. **Please Note: If you do not make a selection, it will default**

to the Workflow Initiator and every approver at every route stop will have to re-approve the workflow.

- d. **Send e-mail to the previous step approver(s):** is automatically checked to send an email to the person you have selected to reject the workflow to.
  - i. Click on Add Comments to add any additional information to the email. These comments will be added to the end of the email template.
  - ii. Click on Preview Email to view the email.
- e. **Send courtesy e-mail to other participants:** will not be automatically checked but you can check this box to send an email to all approvers at every route stop to notify them you have rejected/returned the workflow.
  - i. Click on Add Comments to add any additional information to the email. These comments will be added to the end of the email template.
  - ii. Click on Preview Email to view the email.
- f. **Courtesy Email CC:** You can add courtesy email participants, separated by a comma, here to be copied on the emails if they are not listed in the approval queue but need to be notified.
- g. **Click 'Return Step'.** System will generate email to the person you have selected to return the workflow to. Click 'OK' to close the wizard.
  - i. Under Tasks on the main homepage, the approvers in routing queue will have the workflow for review.

Once all approvers have approved the workflow, the job description will be reviewed and approved at the Classification stops and an email will be sent back to the Workflow Initiator indicating the workflow has been fully approved.

## Questions

- If you have any questions, please contact [ihr-hrais@illinois.edu](mailto:ihr-hrais@illinois.edu)